



Spaceport America Operational Services Work Scope Summaries

General Services

- Maintenance planning and scheduling
- Interior and exterior building maintenance and janitorial services
- Ground support equipment required for spaceport and airfield operations
- Fuel storage operation and maintenance
- Motor vehicle and aircraft fueling
- Grounds-keeping and landscape maintenance
- Sustainability management, including on-site materials logistics and waste management
- Utilities, road, airfield, runway and taxiway/apron maintenance

Protective Services

- General site security, which may include site access control, on-site security enforcement, security system operation and management, and traffic control;
- Air-side / airfield security, facility, secure area access control, etc.;
- Emergency services management, which may include planning, scheduling, training, response coordination, reporting, records management, and accident/incident investigation;
- Emergency event response, which may include firefighting, medical and/or hazardous materials response; and
- Environment, safety and health management, including hazardous materials management, OS&H, EIS and airfield regulatory compliance, explosive siting and environmental permitting.

Technical Services

- Launch support, which may include mission planning, flight scheduling, coordination with tenants, FAA, WSMR, Visitor Services, General Services for fueling, data collection & analysis, and Spaceport range control
- Airfield and operations support, which may include coordination of 3rd party R&D support, air and space vehicle ground support, airfield operations (FBO-like services), radio frequency management, meteorological support and record keeping
- Flight safety engineering and support, which may include policy implementation, analytical services, real-time launch decision support and liaison with WSMR, FAA and others
- IT management and support, which may include IT security, user control, server management, email and other software support, help desk, and hardware maintenance
- Coordination with external customers to include foreign owned companies who will be using the Spaceport range (ITAR knowledge)