

NMSU alumnus brings new jobs to Las Cruces Technical support company plans to hire 300

Nearly 300 Las Cruces residents will have a new job opportunity this fall due to the efforts of New Mexico State University College of Engineering graduate Jerome "Jerry" Shaw.

Shaw, executive vice president and founder of Volt Information Sciences Inc., is opening the VMC Customer Contact Center in Las Cruces. Scheduled for opening in late November or early December, VMC will handle customer support calls for a variety of Apple products.

The company, which plans to hire nearly 300 employees, will hold a job fair from 1 to 7 p.m. Oct. 16 in the second-floor auditorium of NMSU's Corbett Center Student Union. VMC will offer part-time and full-time employment, with flexible hours to accommodate the schedules of student employees. Those hired will receive two to three weeks of training during November and December, also on a flexible schedule.

"Candidates need to be excited about technology/gadgets and Apple products. A technical background is also very helpful," said James Kisyk, VMC special projects manager. "We're really looking for positive, friendly customer-service-oriented people who like to help people and want to work in a fun, fast-paced environment."

VMC, founded in 1999, is a wholly owned subsidiary of Volt. It provides technical support to some of the largest hardware and software companies in the world. The company plans to open the new Customer Contact Center at an off campus location and will later relocate to the Arrowhead Business Center on the NMSU campus.

"The placement of the VMC Customer Contact Center in Las Cruces represents a wonderful opportunity for NMSU students and is a significant economic development investment in this community," said NMSU President Michael V. Martin.

In 1950 Jerome Shaw and his brother William pooled their resources and came up with \$13 to start a technical writing business – all they could afford were paper and pencils. Today, Jerome Shaw directs the day-to-day operations of Volt, which has more than 300 offices worldwide and has annual revenues exceeding \$2 billion. Shaw has been instrumental in Volt's growth from a startup entrepreneurial venture to a Fortune 1000 corporation that is on the Fortune "Most Admired Companies" list. He also built a second successful business in real estate in California.

Shaw received his bachelor's in electrical engineering from NMSU. In 1995 he was named Distinguished Alumnus by the College of Engineering, and in 2001 he received an Honorary Doctor of Laws degree. He is a member of the Dean's Advisory Council, the Klipsch School of Electrical and Computer Engineering Academy and Sigma Tau.

"Volt is a great company and Jerry Shaw is a truly great Aggie! We sincerely appreciate Jerry's commitment to this university and Volt's willingness to forge this innovative partnership," said Martin.

Shaw and his wife Joyce Cutler-Shaw have a long history of philanthropy to NMSU, as well as to other institutions. In 1999 they established a scholarship to benefit minority students. In recognition of the Shaw's numerous contributions to the College of Engineering, the Jerome and Joyce Cutler-Shaw Conference Room in Goddard Hall was dedicated in their honor in 2001. Shaw was inducted into the College of Engineering's Circle of Honor in 2006 for his ongoing and generous support.