

Job Title: IT Helpdesk Staff

Job Description:

- To make all kinds of physical installation, relocation, maintenance and physical cleaning of computers and computer peripherals.
- To realize operating system installation, updating and removal of user problems.
- To realize the installation of approved software and solve user problems.
- To ensure the elimination of all kinds of failures and errors of hardware.
- To eliminate cable and connector malfunctioning.
- To make SAP interface installations to computers, input identifications; to eliminate basic user problems for SAP.
- To take measures in order to increase awareness and give trainings to users.

Qualifications:

- To be graduated from related upper secondary education programs.
- To have the appropriate medical report.
- To have minimum 1 year of experience in the field.
- To be fluent in computer applications. SAP knowledge is an asset.