# **New Mexico MEP**

New Mexico Manufacturing Extension Partnership

Presentation to Mesilla Valley Economic Development Alliance "Business in the Borderplex"



Mesilla Valley Economic Development Alliance



## **Introduction:** Who is Danny L. Armijo II



**New Mexico MEP Confidential** 

#### Who is New Mexico MEP

- Created to help New Mexico's Manufacturers
  - <u>Strengthen</u> their global competitiveness
  - Delivering relevant services
  - Assist them to achieve their goals
- We Provide <u>proven</u> resources of industry technologies, practices and trends focused on <u>results</u>
- We have Strategic <u>partnerships</u> throughout the state and nationally
- Our board is made up of industry lead professionals
- We are part of the Department of Commerce NIST

### What is New Mexico MEP?

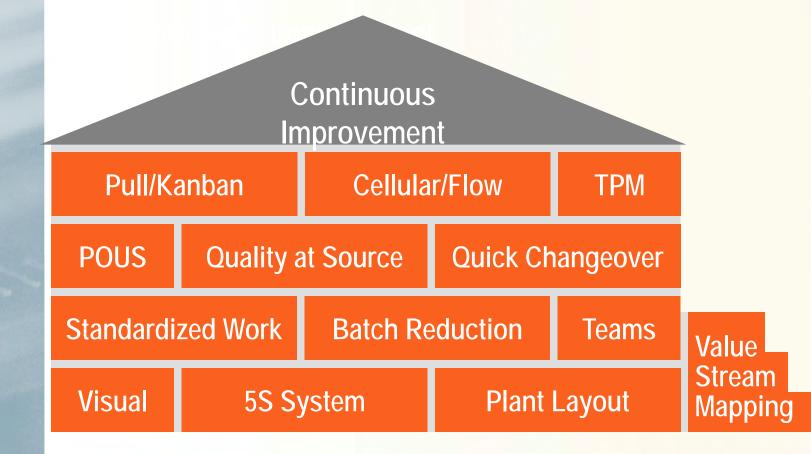
- An organization that delivers and makes available manufacturing services to the State's approximately 1,600 existing manufacturing enterprises
- We engages in strategic partnerships throughout the State – Local and State EDD, SBDC, Colleges Nationally – DOL, EPA, DOE, DOD, USDA

# Other Partnerships

- Including:
  - Sandia National Laboratories Small Business Assistance Program and Los Alamos Labs (NMSBA Program)

- Quality New Mexico
- National Institute of Standards and Technology (NIST)





#### **Some of Our Services**

#### **LEAN MANUFACTURING-**

Lean assessments, value stream mapping (VSM), standard work, cellular/ work flow, 5S (workplace organization), mistake proofing, lean office, supply chain management

LEAN Leadership Defining the true definition of "Leadership" and what makes for a good "Leader" Senior Management to the Manager, Supervisor, to the workforce. All Directions....

#### **Family Business Advising**

Assessments and benchmarking, strategic planning, product rationalization, distribution and management, succession planning, exit strategies.

**Exportech – Growing Your Business** 

**Alchemy Training Systems** 

What is "Leadership" to you and how is your "Leadership" looked upon in your organization ??

- > Is there "communication" ?
- Is there "Trust" ?
- It there proper use of the "Chain of Command' ?
- Is there "Teamwork" '



# 100 % / 0

There is a quote from Ken Blanchard who wrote a book on great leaders and the fundamental principle is this : > SERVE

> The acronym stands for; S = See the
Future, E = Engage and Develop People,
R = Reinvent Continuously, V = Value
Results and Relationships, and E =
Embody the Values. The SERVE acronym
is definitely not an easy thing to live up
to on a daily basis.

# What is **ExporTech?**

An Export Acceleration System for Achieving Profitable Growth

System/Process versus Training Helps Companies Enter or Expand in Global Markets

Develop a vetted international growth plan

Obtain and apply expert knowledge specific to their needs

Reduce risk and increase chance of success



# Why Export?

Export is the best way to grow a small business and create new products and markets. **27 million Small Businesses** in the US 260,000 (<1%) export 60% export to only one country 95% of the world's consumers live outside the US



#### **NM MEP Success Story Business Impacts**

#### Over the past year, New Mexico MEP has served over 116 clients

New Mexico MEP clients have reported the following significant impacts through third-party surveys: (NIST)

- \* \$ 3.5 Million Annual Cost Savings
- \* \$ 86.5 Million Increased/Retained Sales
- \* \$ 13.4 Million Plant/Equipment Investments
- \* 446 Jobs Created/Retained

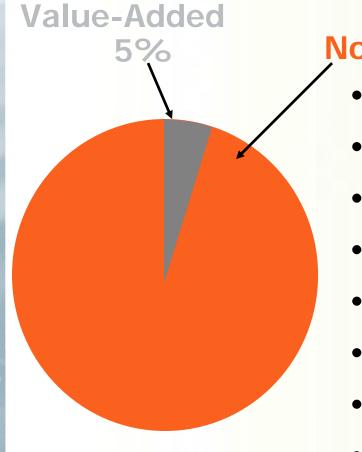
#### How does this happen?

- Unyielding <u>leadership</u>
- Deep <u>commitment to excellence</u>
- Ability to question everything
- <u>Strategic vision</u>, based on Lean
   Enterprise as part of company strategy

# Every Business likes these type of results...

- Increased efficiencies by more than <u>50%</u>
- Reduced manufacturing time from <u>1 hour to 15</u> minutes
- Improved on-time delivery from 70% to 90%
- Reduce lead time from <u>1 week to 4 hours</u>
- Increase production output and reduce work
   hours while maintaining the same level of staff
- Improve quality by 90% in less than 12 weeks

### Lean = Eliminating Waste



#### Non-Value-Added

- Defects
- Overproduction
- Waiting
- Non-value-added processing
- Transportation
- Inventory excess
- Motion excess
- Employees underutilized

Typically 95% of all lead time is non-value-added

"One of the most noteworthy accomplishments in keeping the price of Ford products low is the gradual shortening of the production cycle. <u>The</u> <u>longer an article is in the process of manufacture</u> <u>and the more it is moved about, the greater is its</u> <u>ultimate cost."</u>

- Henry Ford, 1926



### So what is a Lean Culture is

...everyone in an organization looking for answers to the <u>continuous improvement</u> question:

How can We Do a Better Job?

Working Smarter – Not Harder !!

### **Benefits of a Lean Culture**

•Fully utilize every person as valueadded problem solvers

- Improve bottom line results <u>\$\$\$\$\$\$</u>
- Make improvements sustainable
- Create <u>continuous improvement process</u>
- <u>Retain</u> good employees

### How to Become a Lean Organization

- See every activity or challenge as a learning opportunity
- Be totally committed to continuous improvement
- Approach every activity with the goal of perfection

Every morning in Africa, a gazelle wakes up. It knows it must run faster than the fastest lion or it will be killed. Every morning a lion wakes up. It knows it must outrun the slowest gazelle or it will starve to death.

It doesn't matter whether you are a lion or a gazelle when the sun comes up, you had better be running.



I will leave you with these final thoughts: How Lean is your culture? •Communications?

- Problem Solving & Decision Making?
- Vision/Business Strategies?
  - Performance measures?

•Employee Recognition? •Conflict Management?

# **New Mexico MEP is** committed to delivering innovative and cost effective solutions to our clients.

# Questions ??????



### **For Further Information**

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